SYST 699 Final Project

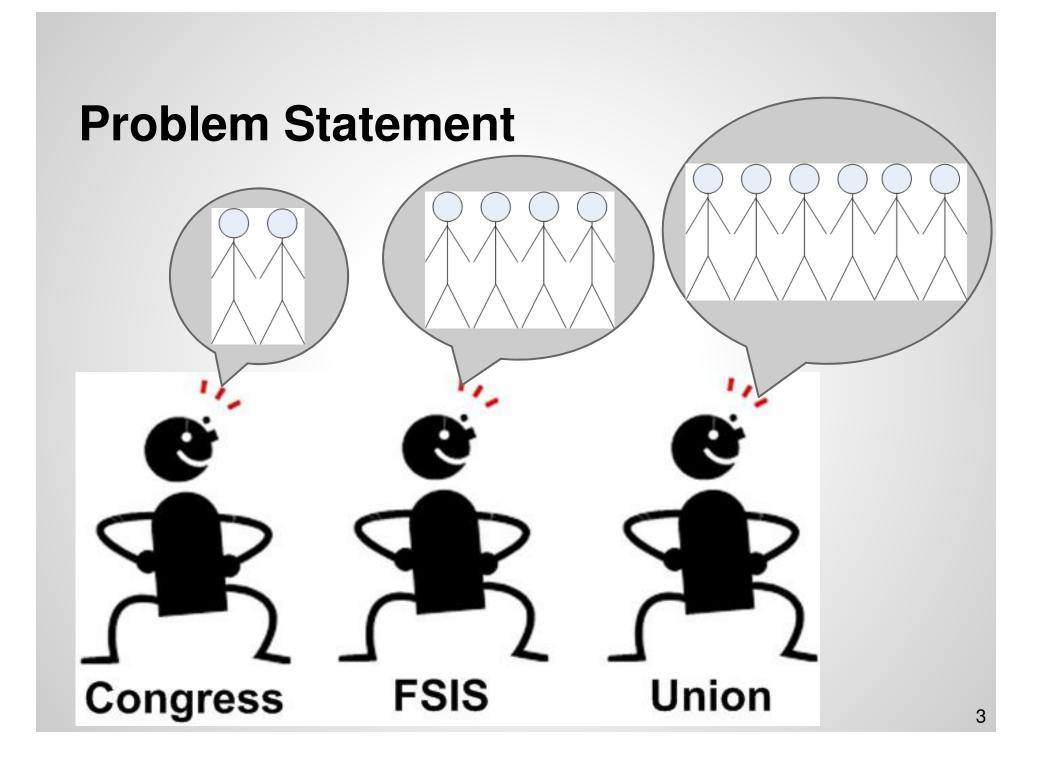
US Department of Agriculture (USDA) Food Safety Inspection Service (FSIS)

Team Members

Chris Bang Amanda Kryway Scott Motter Karen Tung

Food Safety Inspection Service (FSIS) Mission Statement

"The Food Safety and Inspection Service (FSIS) is the public health agency in the U.S. Department of Agriculture responsible for ensuring that the nation's commercial supply of meat, poultry, and egg products is safe, wholesome, and correctly labeled and packaged"



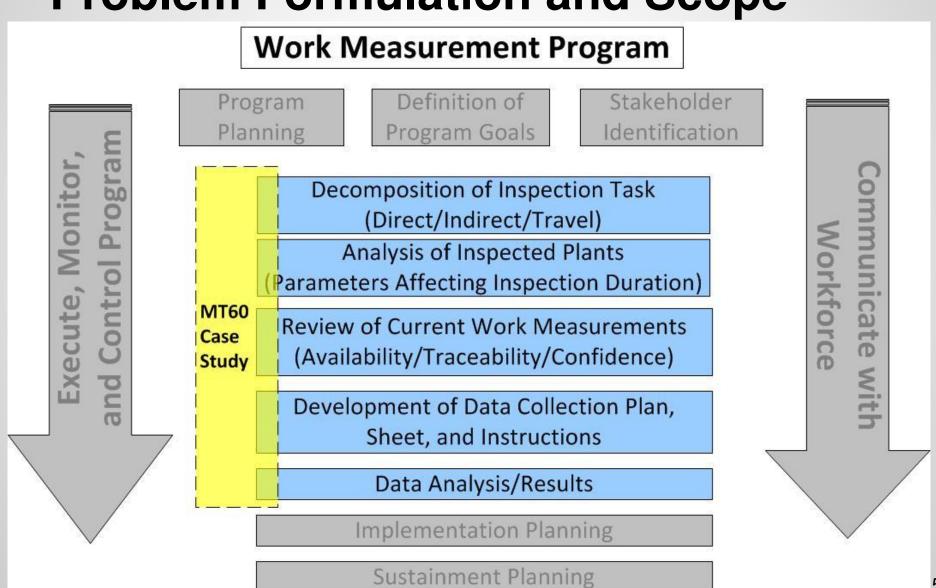
Work Measurement

Direct Inspection Time

Indirect Inspection Time Internal Travel
Time

External Travel
Time

Problem Formulation and Scope



MT60 Sampling Program

N=60

2lb Grab



Courtesy of USDA FSIS N60 Sampling Update Video, March 2010



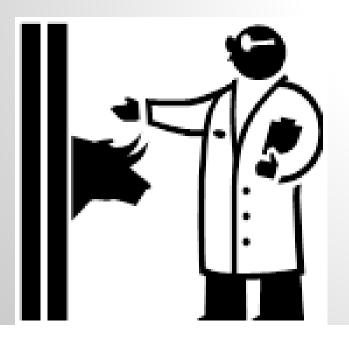
The Work Continues!

- During and immediately after the shutdown the team developed the following work products:
 - MT60 Task Decomposition
 - Data Collection Plan
 - Data Collection Sheet
 - Data Collection Sheet Instructions
- The team also developed outlines and began developing the following work products:
 - Data Analysis Spreadsheet
 - Final Report

Data Collection

- Executed by SCSIs and PHVs
- Completed Data Collection Sheet (DCS)
- Returned Data to GMU Team





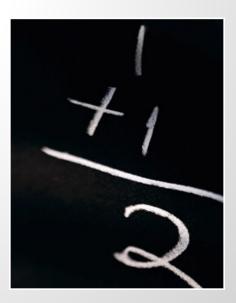
- 89 Establishments Participated
- 107 DCS received
 - 13 blanks
 - 6 unusable due to bad data
 - 88 Included in Analysis

Data Quality Issues

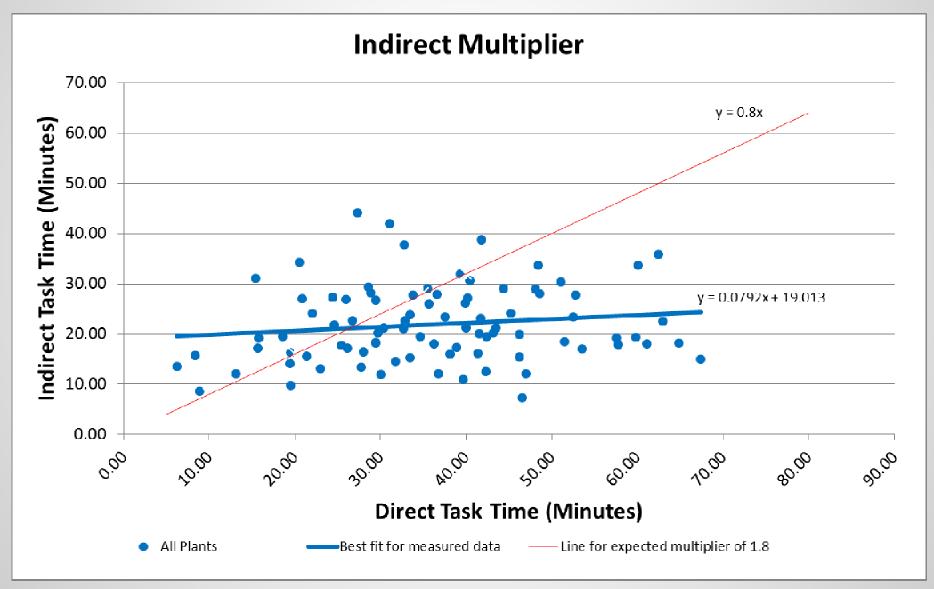
- Blank Forms
- Incomplete Forms
- Elapsed Time Format
- Elapsed Time versus Individual Time
- Step Sequencing
- Logic Errors
- Excluded Data

Data Analysis

- Indirect Multiplier
- Confidence Intervals on Mean
- Sensitivity Analysis
- Apply Analysis of Variance (ANOVA)
- Apply T-Test
- Verify Results



Indirect vs Direct Time (Multiplier)



Results – Confidence Intervals

Inspection Time Confidence Intervals						
Confidence Level (%)	95					
Z value	1.96					
			Lower Limit	Upper Limit		
Measure	Mean	(+/-) Interval	(Minutes)	(Minutes)		
Direct Time	36.1	2.9	33.2	39.0		
Indirect Time	21.9	1.6	20.3	23.5		
Total Time	58.0	4.5	53.5	62.5		

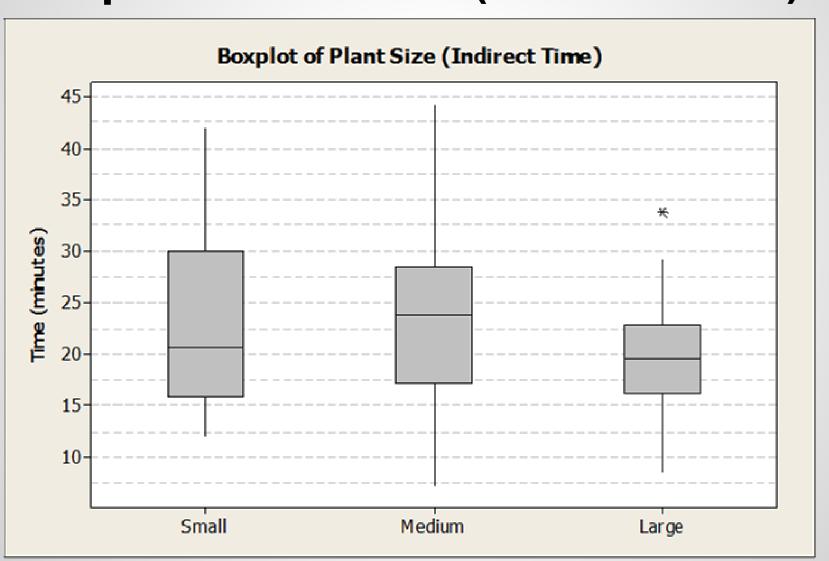
Indirect multiplier is ~1.6, which is lower than the 1.8 multiplier currently assumed by FSIS.

Sensitivity Analysis

Inspection Time Co Confidence Level (%	6) 99	ntervals			99% CI
Z value	2.54		Lower Limit	Upper Limit	Calculated, Compared
Measure	Mean	(+/-) Interval	(minutes)	(minutes)	to 95% CI
Direct Time	36.1	3.7	32.4	39.8	
Indirect Time	21.9	2.1	19.8	24.0	
Total Time	58.0	5.8	52.2	63.8	

Inspection	Time	Confidence	Intervals		
Measure	Mean	95% CI(+/-)	99% CI (+/-)	Difference in Cl	
Direct Time	36.1	2.9	3.7	0.8	Voryom
Indirect Time	21.9	1.6	2.1	0.5	Very sm less tha
Total Time	58.0	4.5	5.8	1.3	2.5%

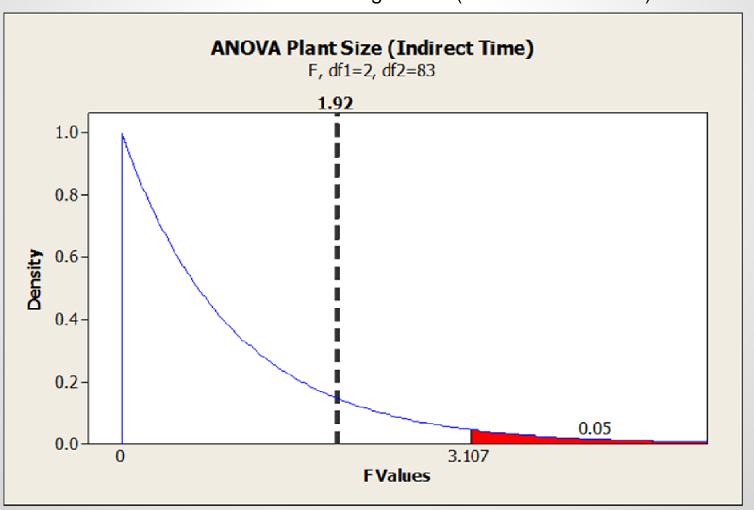
Boxplot - Plant Size (Indirect Time)



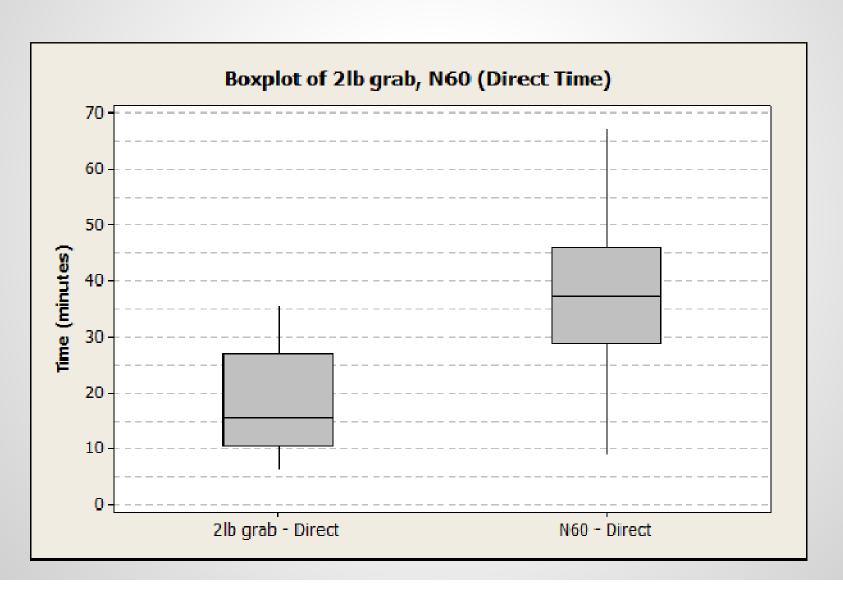
ANOVA - Plant Size (Indirect Time)

Null Hypothesis

Small Plant = Medium Plant = Large Plant (Mean Indirect Time)



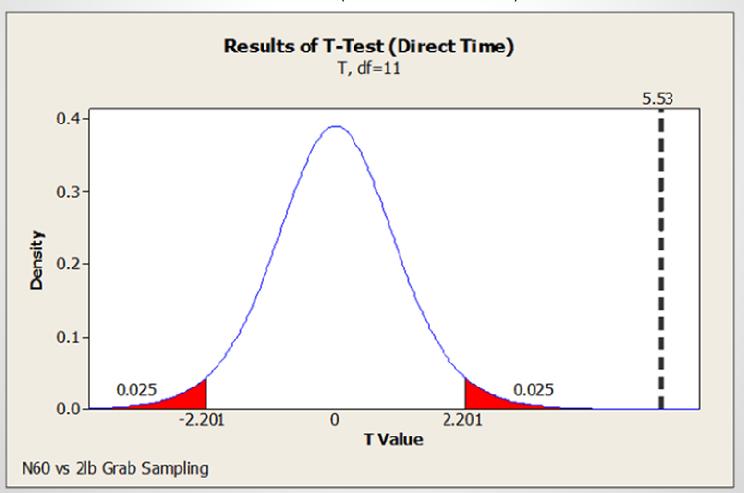
Boxplot - MT60 Sampling (Direct)



T-test MT60 Sampling (Direct)

Null Hypothesis

N60 = 2lb Grab (Mean Direct Time)



Analytical Results

Parameter	Affects Direct	Affects Indirect	Statistical
	Inspection Time?	Inspection Time?	Technique
Plant Size	?	8	ANOVA
N=60 vs. 2lb Grab		8	T-Test
Measurement Team			T-Test
Size			
District		(S)	ANOVA
Connection Type	8	(S)	ANOVA

Analysis Verification

- Minitab Check
 - ANOVA
 - T-Test
 - Confidence Intervals
 - Descriptive Statistics
- Multiple Team Member Spreadsheet Review
 - Data Entry
 - Equation Entry
 - Data used in Calculations

Value to FSIS

Tailorable Data
Collection Plan

Tailorable Analysis
Spreadsheet

Tailorable Data Collection
Sheet and Supporting
Documents

Recommendations that can be applied to future work measurement tasks

Recommendations & Future Work

Work Measurement Program

Program Planning

Definition of Program Goals Stakeholder Identification

Decomposition of Inspection Task (Direct/Indirect/Travel)

Analysis of Inspected Plants
(Parameters Affecting Inspection Duration)

Review of Current Work Measurements (Availability/Traceability/Confidence)

Development of Data Collection Plan, Sheet, and Instructions

Data Analysis/Results

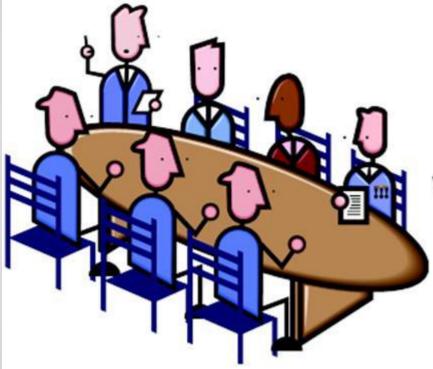
Implementation Planning

Sustainment Planning

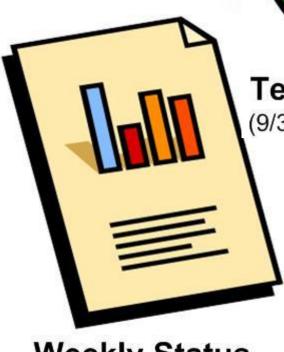
Communicate with Workforce

Execute, Monitor nd Control Progra

Client Interaction



Face-To-Face Meetings (9/6 and 9/20)



Weekly Status Reports



Teleconferences (9/3, 9/27, 10/24, 10/27)



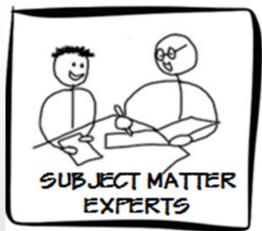
Email

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Thank You for Your Support!

- Dr. Regina Tan, Project Champion
- FSIS Team, Subject Matter Experts
- Dr. Phil Barry, Advisor
- Dr. Robert Sims, Statistics Advisor
- Dr. Karla Hoffman, Project Advisor







http://thevirtualleader.wordpres s.com/2012/06/26/behold-thetelework-champion/



Source: https://www.ibm